

# General information

**Drivers age:** minimum age 25 years old.

**Drivers licence:** A valid drivers licence held for at least 2 years.

**Deposits:** Minimum 300 € for group A, 500 € for groups B, BA, C,C+, and 800 € for all other car groups. No cash deposit required for credit card holders (VISA , MASTER and DINERS ). Rental price is not a part of deposit. All rentals should be paid in advance.

**Minimum rental:** One day (24 hours).

**Gasoline:** Gasoline consumption is payable by the renter. „Točak“ Rent-a-car will charge extra 10% for filling service in case renter returns car with less gasoline from the amount supplied. Gasoline is not included in price of car rent.

**Traffic fines:** Tickets and attached administrative sanctions resulting from any violation of the Serbian Traffic Law during rental period are solely the renters responsibility.

**Collision damage waiver:** The rentals responsibility for damages up to 150 € is 100%. For damages over 150 € renter will pay 20% of the damage. Renter can avoid this responsibility by paying CDW (5 € per day) and provided that collision damages were not due to violations of the Traffic Code. Any damages on tires, underneath of the car, inside the car, alarm remote control are NOT covered by CDW insurance and in case of loss or damage renter should pay 100% of the cost.

**Theft:** In case of theft renter is liable for 20% of the car market value. Theft must be declared to local police station and official police report must be present, together with original car keys and car documents. Renter should always lock the car and activate alarm system when car is parked, never keep car documents in the car or any other valuable items, bags, jackets, etc.

**Theft protection:** Is an optional service which if accepted relieves the renter from financial responsibility for loss/damage to the „Točak“ Rent-a-car vehicle by paying 10 € per day for all car groups. All damages should be reported to „Točak“ Rent-a-car and local Police station and official police report is absolutely necessary, together with car documents and original car keys.

**Additional driver:** 5 € per day (minimum age 25 years old).

**Taxes:** All prices include 20% VAT.

**Night delivery/ collection:** (21:00 to 08:00 hours) is charged 10 €. Delivery / collection on Sundays and holidays is charged 10 € per delivery / collection.

**Crossing the border:** It is allowed to travel across Serbian border if you obtain „Točak“ Rent-a-car written permission.

Renter should take good care of the car. It is not allowed any kind of off road driving, racing, rally driving, towing other vehicles, lending the car to others and it is strictly forbidden to make any alterations or any kind of changes, change of parts, etc. Any alterations other than original parts fitted by official / certified service will be considered as damage which will be charged to renter. In case renter returns car muddy or very dirty, extra washing will be charged to renter. The same applies for cars upholstery.

## “TOČAK” Rent a Car (therein called "Lessor") rents vehicle to the renter under the following terms and conditions:

Renter is bound and acknowledges by his signature regulations of the rental agreement:

- that he accepts rates and other rental conditions stated in the current rate folder as an integral part of the rental agreement,
- that he is 25 years of age possessing valid driving licence for 2 years at least,
- that he takes over the vehicle in good repair with all necessary equipment and car documents,
- that he will return the vehicle on the date specified on Page one or sooner upon demand of the lessor,
- that he will ask lessor for prolongation of the rental agreement 48 hours before it's expiration,
- that he will stop drive immediately if odometer breakdown while driving and inform the nearest lessor's station the soonest possible,
- if odometer is found to be damaged upon the return of the vehicle renter agrees to pay the lessor amount of 500kms, used daily,
- to maintain the rented car properly and take all necessary care during the rental,
- that he will not use the car: a) when under influence of alcohol; b) for any illegal purposes (criminal deeds, violation of customers and foreign exchange control regulations); c) for instructing drivers; d) to carry passengers or property for a consideration expressed or implied; e) for propelling or towing any vehicle trailers or parts thereof; f) in motor sport events,
- that he will use the car for his own needs without renting or lending to the third person,
- that he will drive it himself or have it driven by a person he has authorised provided that such a person is 21 years of age at least, fully qualified and licensed, who will sign the box "second driver" of rental agreement,
- not to overload the renter car with persons or goods over the permitted maximum,
- that he will not cross SCG border without lessor's permission,
- that he will not make any change of parts, assemblies or equipment on the vehicle,
- that he will bear all costs of the gasoline consumed